

FROM THE COMMISSIONER

Older and disabled Alaskans are assets at work

By Catherine Muñoz, Acting Commissioner

Our definitions of "meaningful employment" may differ, but we all gather some type of purpose from our work. While the meaning our parents got from their jobs may differ from what our children and grand-children will seek, everyone can find purpose in their work. Too often, however, people with disabilities struggle to find and retain meaningful employment and miss out on important opportunities to participate in the workforce.

This year marks the 50th anniversary of the Rehabilitation Act of 1973. Originally passed in 1917 to help World War I veterans with disabilities, the 1973 Rehabilitation Act was the first federal legislation to address access and equity for all Americans with disabilities.

This act changed the lives of millions, removing barriers and providing services to help disabled Americans participate in their communities and in the workplace. The Rehabilitation Act provides formula grant programs through vocational rehabilitation, supported employment, independent living, and client assistance. It also protects workers from discrimination on the basis of disability.

Older people may also need assistance with employment. The Senior Community Services Program, which we call the Mature Alaskans Seeking Skills Training program, or MASST, began with the passage of the Older Americans Act in 1965. In Alaska, the MASST program helps older people obtain new skills so they can resume meaningful careers in the modern workplace.

Serving older Alaskans and those with disabilities is the mission of the Division of Vocational Rehabilitation, which is part of the Department of Labor and Workforce Development. Our DVR team is dedicated to improving the lives of disabled Alaskans who want to find and keep meaningful employment.



In September, Gov. Dunleavy recognized members of the Anchorage-Eagle River Vocational Counseling Team for their dedicated commitment to Alaskans with disabilities. The governor awarded the team an Honorable Mention for the 2023 Denali Peak Performance Award in the Customer Service Excellence Team category.

DVR Director Duane Mayes and I had the honor of congratulating the team and thanking them for their service to Alaskans.

Meaningful work provides dignity, and employers can help. Our workplaces also benefit when we employ diverse workforces. Often, though, employers might be hesitant to hire a disabled or older Alaskan because they are unsure how to prepare their new employee for success. DVR's Business Engagement Team is ready to help you navigate these issues.

One way DVR can help is providing workplace accommodations. Sometimes, small accommodations are all that's necessary for a person with a disability to fully perform the duties of the job.

Gov. Dunleavy has declared Sept. 24-30 as Employ Older Workers Week and Oct. 1-7 as Alaska Employ People with Disabilities Week, proclamations that encourage employers to hire these qualified Alaskans. Employers can, to quote the governor, provide a "sense of pride, financial security, stable living conditions, access to quality health management, and elevated independence."

Sincerely,

Contact Acting Commissioner Catherine Muñoz at (907) 465-2700 or commissioner.labor@alaska.gov.

atherine Muin



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ON THE COVER:

Fall foliage lights up the tundra near Kotzebue. Photo by Brittany Sweeney, U.S. Fish and Wildlife Service

ALASKA

DEPARTMENT of LABOR and WORKFORCE DEVELOPMENT

Governor Mike Dunleavy

Acting Commissioner
Catherine Muñoz

ALASKA ECONOMIC TRENDS

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Trends is a nonpartisan, data-driven magazine that covers a variety of economic topics in Alaska.

ON THIS SPREAD: The background image for 2023 is a flipped aerial view of tidal channels on the Copper River, taken by Flickr user Banco de Imágenes Geológicas. License: creativecommons.org/licenses/by-nc-sa/2.0/

If you have questions or comments, contact the authors listed at the end of each article or the editor at sara.whitney@alaska.gov or (907) 465-6561. This material is public information, and with appropriate credit it may be reproduced without permission. To sign up for a free electronic subscription, read past issues, or purchase a print subscription, visit labor.alaska.gov/trends.

Labor shortage raises retention stakes

Occupations' turnover rates can shed light on the issue

By DAN ROBINSON

he mismatch between the numbers of job seekers and open positions has made retaining good employees both more important and harder in recent years. Recruiting people takes more time and energy, and employees have the leverage to ask for more, knowing that if their current employer doesn't offer what they want, a new one probably will.

To help identify what makes people likely to stick with a certain type of work, although not necessarily for the same employer, we estimated annual turnover percentages for select Alaska occupations in 2022 and ranked them from high to low, as shown on the next page. (See the sidebar on page 7 for methods.)

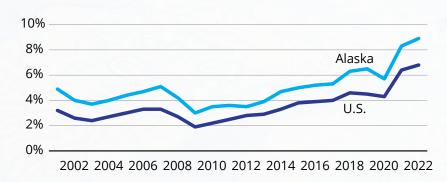
Wages clearly matter — the higher an occupation's wage, the lower its turnover tends to be — but they're not the only thing that matters. Some occupations have higher-than-expected turnover given their relatively high wages, and some have less turnover than we'd expect with their lower wages.

Another twist is that while some workers leave a job because they want to do something different, some want to keep doing the same thing but for someone else. The chart doesn't capture those movements, but we'll talk more about them below. National surveys and reports confirm that wages are also a big part of deciding whether to stay with an employer, but so are factors like a healthy work culture, opportunities for growth, and a clear and compelling sense of purpose.

Job openings near all-time highs

Job openings, as measured by the Bureau of Labor Statistics' Job Openings and Labor Turnover Survey, reached their highest levels ever measured for both the U.S. and Alaska in the years after COVID-19 hit.

Job opening rates jumped in 2021 and 2022



Source: U.S. Bureau of Labor Statistics, Job Openings and Turnover Survey

In the early 2000s, job openings for the country ranged from 3 million to 5 million, and for Alaska, they hovered between 10,000 and 15,000. (To count as an opening, an employer must be recruiting externally for work that a suitable candidate could begin doing right away.)

Job openings have since more than doubled for the U.S., reaching 11.4 million in mid-2022 before coming back down slightly. Alaska job openings followed a similar path, hitting 40,000 in the summer of 2022 before falling marginally but remaining far above historical levels.

The graph above shows that job opening rates for the U.S. and Alaska stayed roughly parallel over the last two decades, with Alaska's rates consistently running one to two percentage points higher.

The pandemic isn't the only reason

In the U.S. as well as Alaska (and nearly all states), job openings had started to rise well before the pandemic. Demographics had already begun to create labor shortages because the large baby boom generation had started aging out of their prime working years in the early 2010s as fewer people aged into their working years to replace them. Demographers had long seen that coming, and labor economists had anticipated it would create a workforce challenge. The

Yearly turnover rates and wages by occupation in Alaska, 2022

Turnover higher than expected, given wages

Turnover lower than expected, given wages

Occupationturnover ratehourly wageCooks, Fast Food84%\$15.75Drywall and Ceiling Tile Installers82%\$31.04Landscaping and Groundskeeping Workers71%\$21.04Highway Maintenance Workers67%\$27.94Laborers/Freight, Stock, Matl Movers, Hand66%\$22.14Dishwashers65%\$13.75Floral Designers63%\$21.85Cooks, Short Order61%\$17.35Fast Food and Counter Workers61%\$14.62Food Preparation Workers55%\$16.28Cooks, Restaurant54%\$18.32Retail Salespersons51%\$18.32Child Care Workers51%\$15.92Cashiers51%\$15.92Radio, Cellular, Tower Equip Install and Repair50%\$34.12Waiters and Waitresses48%\$13.11Construction Laborers47%\$25.61Customer Service Representatives46%\$20.92Janitors/Cleaners, Exc Maids/Housekeepers45%\$17.69Home Health Aides43%\$17.58Bartenders41%\$13.67Tellers41%\$19.03Carpenters40%\$34.65Emergency Medical Technicians37%\$25.52Bus Drivers, School37%\$25.52Maintenance and Repair Workers, General36%\$25.53Bicycle Repairers36%\$15.51Sailors and Marine Oilers36%\$25.53Butchers and Meat Cutters35%		Annual	Average
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Bicycle Repairers36%\$15.51Sailors and Marine Oilers36%\$30.19Heavy and Tractor-Trailer Truck Drivers35%\$28.61Butchers and Meat Cutters35%\$23.17Heat, Air Cond, Refrig Mechanics and Installers34%\$34.71Public Relations Specialists33%\$33.09Water/Wastewater Treatment Plant/Sys Opers32%\$32.90Dental Assistants32%\$25.21Massage Therapists30%\$50.01Child, Family, and School Social Workers30%\$30.46Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21	Bus Drivers, School	37%	
Sailors and Marine Oilers Heavy and Tractor-Trailer Truck Drivers Butchers and Meat Cutters Heat, Air Cond, Refrig Mechanics and Installers Public Relations Specialists Water/Wastewater Treatment Plant/Sys Opers Dental Assistants Massage Therapists Child, Family, and School Social Workers Dentists, General Police and Sheriff Patrol Officers 36% \$30.19 \$28.61 \$35% \$23.17 \$43.77 \$23.17 \$24.21	Maintenance and Repair Workers, General	36%	\$25.53
Heavy and Tractor-Trailer Truck Drivers Butchers and Meat Cutters Heat, Air Cond, Refrig Mechanics and Installers Public Relations Specialists Water/Wastewater Treatment Plant/Sys Opers Dental Assistants Massage Therapists Child, Family, and School Social Workers Dentists, General Police and Sheriff Patrol Officers 35% \$28.61 \$35% \$22.61 \$34% \$34.71 \$32% \$32.90 \$25.21 \$32% \$25.21 \$30% \$50.01 \$50.01 \$26.01 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.04 \$30.0	Bicycle Repairers	36%	\$15.51
Butchers and Meat Cutters 35% \$23.17 Heat, Air Cond, Refrig Mechanics and Installers 34% \$34.71 Public Relations Specialists 33% \$33.09 Water/Wastewater Treatment Plant/Sys Opers 32% \$32.90 Dental Assistants 32% \$25.21 Massage Therapists 30% \$50.01 Child, Family, and School Social Workers 30% \$30.46 Dentists, General 28% \$83.77 Police and Sheriff Patrol Officers 27% \$41.21	Sailors and Marine Oilers	36%	\$30.19
Heat, Air Cond, Refrig Mechanics and Installers Public Relations Specialists Water/Wastewater Treatment Plant/Sys Opers Dental Assistants Massage Therapists Child, Family, and School Social Workers Dentists, General Police and Sheriff Patrol Officers 34% \$34.71 \$320 \$329 \$25.21 \$300 \$50.01 \$50.01 \$30.46 \$50.01 \$280 \$83.77 \$41.21	Heavy and Tractor-Trailer Truck Drivers	35%	\$28.61
Public Relations Specialists33%\$33.09Water/Wastewater Treatment Plant/Sys Opers32%\$32.90Dental Assistants32%\$25.21Massage Therapists30%\$50.01Child, Family, and School Social Workers30%\$30.46Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21	Butchers and Meat Cutters	35%	\$23.17
Water/Wastewater Treatment Plant/Sys Opers32%\$32.90Dental Assistants32%\$25.21Massage Therapists30%\$50.01Child, Family, and School Social Workers30%\$30.46Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21	Heat, Air Cond, Refrig Mechanics and Installers	34%	\$34.71
Dental Assistants 32% \$25.21 Massage Therapists 30% \$50.01 Child, Family, and School Social Workers 30% \$30.46 Dentists, General 28% \$83.77 Police and Sheriff Patrol Officers 27% \$41.21	Public Relations Specialists	33%	\$33.09
Massage Therapists30%\$50.01Child, Family, and School Social Workers30%\$30.46Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21	Water/Wastewater Treatment Plant/Sys Opers	32%	\$32.90
Child, Family, and School Social Workers30%\$30.46Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21		32%	\$25.21
Dentists, General28%\$83.77Police and Sheriff Patrol Officers27%\$41.21	Massage Therapists	30%	\$50.01
Police and Sheriff Patrol Officers 27% \$41.21	Child, Family, and School Social Workers	30%	\$30.46
	Dentists, General	28%	\$83.77
Technical Writers 27% \$32.75	Police and Sheriff Patrol Officers	27%	\$41.21
	Technical Writers	27%	\$32.75

pandemic accelerated the imbalance by prompting many older workers to retire earlier than they otherwise would have.

Because the increase in job openings was at first driven by normal retirements and then exacerbated by pandemic-driven early retirements, it's almost certain to persist as these powerful demographic forces continue to play out.

More open jobs than seekers

It has been typical historically to have more

	Annual	Average
Occupation	turnover	hourly
Occupation	rate	wage
Animal Control Workers	27%	\$26.14
Operating Engineers/Other Const Equip Opers	26%	\$33.14
Clinical and Counseling Psychologists	25%	\$48.02
Surveyors	25%	\$40.58
Graphic Designers	25%	\$25.15
Aircraft Mechanics and Service Technicians	23%	\$37.12
Optometrists	23%	\$86.77
Petroleum Engineers	23%	\$71.91
Middle School Teachers, Except Special Ed	22%	NA
Electricians	22%	\$38.78
Chiropractors	22%	\$56.74
Accountants and Auditors	21%	\$39.34
Correctional Officers and Jailers	21%	\$32.66
Psychiatrists	21%	\$94.76
Dietitians and Nutritionists	21%	\$36.99
Bus Drivers, Transit and Intercity	20%	\$27.61
Machinists	20%	\$31.54
Occupational Therapists	20%	\$48.46
Computer Network Support Specialists	20%	\$42.61
Registered Nurses	19%	\$49.67
Sheet Metal Workers	19%	\$41.32
Network/ Computer Systems Administrators	19%	\$43.08
Derrick Operators, Oil and Gas	18%	\$35.68
Elementary School Teachers, Exc Special Ed	18%	NA
Secondary School Teachers, Exc Special Ed	18%	NA
Database Administrators	18%	\$44.25
Dental Hygienists	17%	\$54.70
Physical Therapists	17%	\$50.23
Environmental Engineers	16%	\$51.31
Physician Assistants	16%	\$69.45
Speech-Language Pathologists	16%	\$43.56
Explosives Wkrs, Ordnance Handling, Blasters	15%	\$33.06
Judicial Law Clerks	15%	\$26.06
Computer Programmers	14%	\$46.85
Lawyers	14%	\$57.98
Loan Officers	14%	\$36.43
Pharmacists	12%	\$70.39
Civil Engineers	12%	\$52.39
Architectural and Civil Drafters	9%	\$35.48
Architects, Except Landscape and Naval	8%	\$48.93

NA=Hourly wage data not available for these occupations. Sources: Alaska Department of Labor and Workforce Development, Research and Analysis Section; and U.S. Bureau of Labor Statistics, Occupational Employment and Wage Statistics

unemployed people looking for work than job openings, as the graph on the next page shows. In the early 2000s, Alaska and the U.S. both had between 1.5 and 2.5 unemployed job seekers for every open job.

Nationally, the ratio soared during the Great Recession of 2007-2009, peaking at 5.8. Job satisfaction also hit record lows during that period, as measured by a survey The Conference Board has conducted since 1987.

The number of unemployed people per open job also rose in Alaska during those years, but not by much, as the national recession's effects on Alaska were minor and brief.

By 2022, the usual ratio had flipped and Alaska and the U.S. both averaged about two open positions for every job seeker, numbers that haven't changed significantly so far in 2023.

Turnover patterns

and outliers Looking in detail at the

turnover data by occupation shows that occupations with high turnover typically had low hourly wages, with a few exceptions highlighted in orange. Occupations highlighted in green were also outliers; they had lower turnover than one would expect if wages were the only thing that mattered.

The highest annual turnover rate in 2022 was 84 percent for fast-food cooks. That means if 100 were necessary to staff the state's fast food restaurants, 84 left the occupation over the year and needed to be replaced. The lowest turnover was 8 percent for architects.

Physically demanding jobs tended to have higher turnover

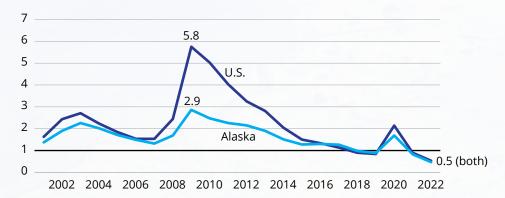
Four of the occupations highlighted for high turnover despite their high wages required physically difficult work. For example, drywall and ceiling tile installers handle and move materials, climb, lift, balance, and stoop. Similar physical requirements characterize the jobs of highway maintenance workers; radio, cellular, and tower equipment installers and repairers; and carpenters.

When the work is outside, as it is for several of those occupations, it can mean harsh weather on top of the physically demanding tasks, especially in Alaska.

Dentists' rates unusually high

Dentists' average hourly wage was one of the highest reported, but their annual turnover rate of 28 percent was higher than average. (For all occupations with at

Unemployed people per job hit a low in 2022



Source: U.S. Bureau of Labor Statistics

least 100 workers in 2022, the average rate was 33 percent.) While our data can't pinpoint the reasons for these rates, several factors are probably relevant.

Multiple national studies in the field over the years have found high levels of job stress and burnout. Another likely contributor is the fact that practicing dentistry doesn't differ much between states and dentists are in high demand, enabling them to move around to find their preferred combination of wages, working conditions, and quality of life. (When someone leaves Alaska, they are counted as having left the occupation whether or not they continue working in that occupation in another state.)

Finally, Alaska doesn't have a dental school. Alaskan dentists have to leave the state at least for their training years, which might weaken their roots here, and dentists who come from elsewhere would have notably less connection to Alaska at the outset of their practice in the state.

Jobs where creating appears key

Annual turnover for bartenders was less than half that of fast-food cooks despite the low average hourly wages. Tips are one likely reason. Total wages for bartenders would be significantly higher if tips could be captured accurately.

Bartending is particularly appealing to some, judging by the data. In addition to the social aspect, bartenders often seek special mixology training and many view their work as a craft.

This type of job and the identity that can come with it might be inherently more satisfying to people than the tasks required in other similar-wage jobs, many

of which require repetitive and physically difficult or dangerous tasks.

Low turnover among architectural drafters probably also says something about the satisfaction of creating or producing and the working conditions of that job. And given that architects are the only occupation with less turnover than architectural drafters, it seems there's something satisfying about designing buildings.

Unusual work with lower turnover

A few of the occupations highlighted in green hint at their unique character or the passion they inspire in certain people. Working in a bicycle shop as a bike repairer, for example, has one of the lowest hourly wages shown but turnover just above average.

While dangerous conditions can lead to higher turnover, explosives workers have one of the lowest turnover rates in the table, suggesting some people are especially interested in that job and those who take it, knowing full well what's involved, are more likely to stick with it even though the wages aren't high.

Some have disincentives to quit

Unique disincentives to leave a job with a defined term appear to factor into some occupations' lower rates.

Judicial law clerks are often hired for a single year or sometimes two. When their clerkships end, they tend to move on to higher-paid legal positions. Despite the relatively low wages, there are disincentives to leave during that one- or two-year period because it's a well-understood term of work, a reference from the judge they clerked for is valuable to young lawyers, and leaving in the middle of a clerkship could raise eyebrows among future legal employers.

There's some similarity to teachers in those respects.

Child care is especially relevant

One occupation of special interest in recent years is child care workers. Alaska and the nation have a widely acknowledged acute shortage of child care workers and facilities. That makes it harder for parents of young children to work, which exacerbates the worker shortage.

At 51 percent, child care turnover is well above

About the data

The data we used to produce estimated annual turnover rates came from Alaska's Occupational Database, which is a longitudinal data set that includes quarterly employment, wages, and occupational codes for nearly all Alaska employers. State unemployment insurance laws mandate that employers provide that information, which makes it robust and comprehensive.

To calculate annual turnover, we identified the number of people who worked in an occupation in 2022 and then divided it by the number who worked in that occupation during the quarter with the highest worker count.

For example, if 1,000 people worked as an accountant at some point in 2022, and the highest number who worked in any quarter was 800, we'd divide 1,000 by 800 to get 1.25, which would equate to a turnover rate of 25 percent.

We used the quarter with the highest worker count as an approximation of what full employment would be for that occupation in that year, given that Alaska's economy is unusually seasonal. That helps separate growth or seasonal high points from turnover, as not all hires qualify as turnover.

Occupations' tasks are taken from the U.S. Department of Labor's O*NET database.

average. The average hourly wage of \$15.93 was about half the overall average of \$31.79.

Those numbers are bleak, but the data at least hint at the appeal of taking care of children. Nine out of the 12 occupations with higher turnover than child care workers pay more. In other words, those other workers make more money — nearly twice as much in a few cases — but still have higher turnover rates than child care workers.

Some dot-connecting is required

While some influences on turnover rates are clear, the precise reasons certain occupations have high turnover can't be teased out because individual workers have their own circumstances, opportunities, and

preferences. And sometimes it's the boss, coworkers, or other factors that have little to do with the occupation. Different companies' turnover rates for the same occupation can vary widely, so what motivates a worker to stay or leave is partly tied to the specifics of the employer rather than the work itself.

Employer-specific turnover for fast-food cooks, for example, ranged from 167 percent to 0 percent among the hundred-plus Alaska fast-food restaurants that

employed those workers in 2022. A preliminary analysis suggests the restaurants that paid more had lower turnover, but other hard-to-measure factors undoubtedly played a role, too.

Higher wages tend to mean lower turnover, but there are exceptions. And sometimes, it's the employer.

The top five factors people considered when weighing a new job were:

- Pay and benefits
- 2. Flexibility to work when and where they want
- 3. Challenging and impactful work
- Opportunities for career growth within the organization
- Opportunities to learn and develop new skills

The report found that younger workers placed especially high value on opportunities to learn and build skills and that workers over 50 placed more value than younger workers on challenging and impactful work.²

What recent national studies offer

National surveys and retention studies have been plentiful recently, given the difficulty employers now have filling open positions. Many of these sources identify raising wages as the most obvious and effective thing employers can do to improve retention, but some cite other factors as critical.

Massachusetts Institute of Technology analyzed millions of online profiles to identify employees who had recently left their employer for any reason and found toxic culture was the top reason workers quit. Some of the attributes of a toxic culture include disrespectful treatment and unethical behavior.

MIT's analysis found that a toxic work culture was one of the four factors that were at least three times more likely to contribute to attrition than compensation. The other three were job insecurity, failure to distinguish between high performers and low performers when it came to recognition and rewards, and high levels of innovation.

Connecting high innovation with high turnover may seem surprising, and it was to the study's authors, but they found that with high levels of innovation came faster-paced work, longer hours, and more stress. Workers who rated their employers high on innovation were also likely to rate them low on work-life balance and a manageable workload.

A 2023 LinkedIn report found that 93 percent of employers were concerned about employee retention.

makes them more productive.

6. Embracing flexibility in work environments in terms of place, time, job descriptions, career

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Harvard Business Review has been surveying employees for 20 years across a wide range of industries and job types, asking what they want and what contributes to their workplace satisfaction. They reported in 20213 that the following six measures had the greatest influence:

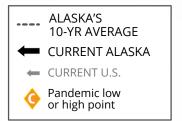
- Incentivizing loyalty by updating compensation packages, but also doing things like offering one-time bonuses and helping pay down student loans.
- 2. Providing growth opportunities, which are especially important to high performers.
- 3. Making it clear what the organization is trying to achieve, i.e., having and communicating a purpose beyond just profit or a paycheck.
- 4. Prioritizing culture and connection, which solidifies workers' connection to the organization and
- 5. Investing in employees and their families by doing things like helping with child care and providing more paid time off.
- paths, and qualifications for positions.

¹Toxic Culture is Driving the Great Resignation, MIT Sloan Management Review, January 11, 2022

²LinkedIn, 2023 Workplace Learning Report

³Harvard Business Review, 6 Strategies to Boost Retention Through the **Great Resignation**

Gauging The Economy



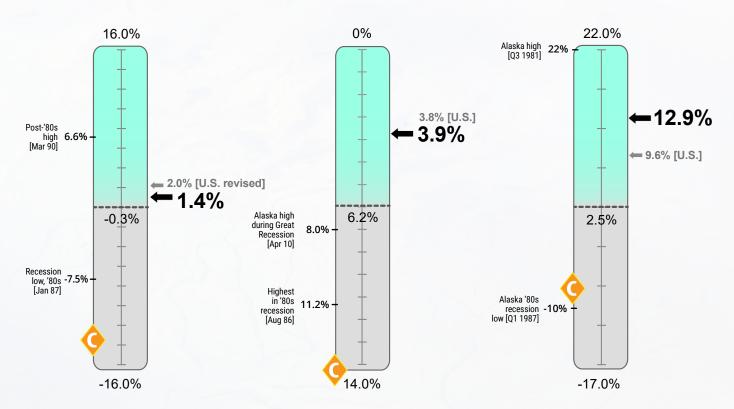
Job Growth

Unemployment Rate Wage Growth

August 2023 Over-the-year percent change

August 2023 Seasonally adjusted

1st Quarter 2023 Over-the-year percent change



Alaska's August employment was 1.4 percent above last August but still 2.3 percent below August 2019, an important reference point because that was a pre-pandemic employment level.

National employment, which was up 2.0 percent from August 2022, was 3.4 percent above its 2019 level.

In other words, while the U.S. economy has fully recovered from COVID-related job losses, Alaska still has a ways to go.

Alaska's unemployment rate has been less useful as an economic measure during the pandemic and its aftermath because of data collection difficulties.

It's clear, however, that unemployment rates in Alaska and the U.S. are historically low and that the shortage of workers is a bigger economic challenge than unemployment.

After falling hard during the pandemic, total wages paid by Alaska employers have bounced back and show strong growth.

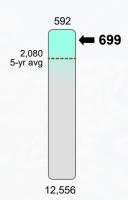
Wages were up 12.9 percent from year-ago levels in the first quarter of 2023 and 16.6 percent above first quarter 2019.

Gauging The Economy



Initial Claims

Unemployment, week ending Sep. 9, 2023*



Unemployment claims jumped during the pandemic as many businesses shut down or limited services.

Pandemic-driven claims loads have fallen, and new claims for benefits are well below their long-term average.

GDP Growth

1st Quarter 2023 Over-the-year percent change*

20%

-20%

Gross domestic product is the

services a state produces. It's

value of the goods and

an important economic

one for Alaska because

the numbers so much especially oil prices.

*In current dollars

measure but also a volatile

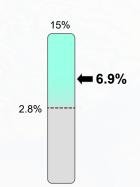
commodity prices influence

1.3%

4.6%

Personal Income Growth

1st Quarter 2023 Over-the-year percent change

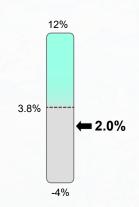


Personal income consists of three main parts: 1) wages and salaries; 2) dividends, interest, and rents; and 3) transfer payments (payments from governments to individuals).

-9%

Change in **Home Prices**

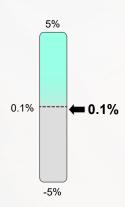
Single-family, percent change from prior year, Q2 2023*



Home prices shown include only those for which a commercial loan was used. This indicator tends to be volatile from quarter to quarter.

Population Growth

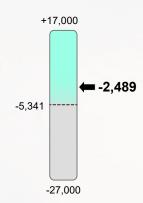
2021 to 2022



After four years of decline, Alaska's population grew slightly in 2021 and 2022, as natural increase (births minus deaths) slightly exceeded losses from migration.

Net Migration

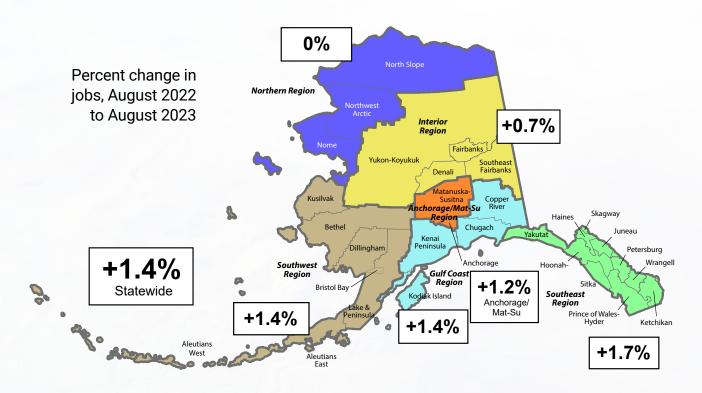
2021 to 2022



The state had net migration losses for the tenth consecutive year in 2022, although the losses have become smaller. Net migration is the number who moved to Alaska minus the number who left.

^{*}Four-week moving average ending with specified week

Employment by Region



Unemployment Rates

Seasonally adjusted

	Prelim.	Revi	sed
	8/23	7/23	8/22
United States	3.8	3.5	3.7
Alaska	3.9	3.8	3.6

Not seasonally adjusted

	Prelim.	Revi	sed
	8/23	7/23	8/22
United States	3.9	3.8	3.8
Alaska	3.7	3.8	2.9

Regional, not seasonally adjusted

	Prelim.	Revi	sed		Prelim.	Revi	sed		Prelim.	Revi	sed
	8/23	7/23	8/22		8/23	7/23	8/22		8/23	7/23	8/22
Interior Region	3.6	3.7	2.8	Southwest Region	6.9	6.7	5.1	Southeast Region	3.0	3.2	2.4
Denali Borough	2.6	2.6	2.2	Aleutians East Borough	1.7	1.4	1.2	Haines Borough	4.2	4.6	3.6
Fairbanks N Star Borough Southeast Fairbanks	3.3 5.2	3.4 5.3	2.6 3.6	Aleutians West Census Area	2.2	2.2	1.8	Hoonah-Angoon Census Area	2.9	3.3	2.3
Census Area				Bethel Census Area	10.0	10.5	7.6	Juneau, City and Borough	2.7	2.7	2.0
Yukon-Koyukuk Census Area	8.6	8.1	5.5	Bristol Bay Borough Dillingham Census Area	2.4 6.2	1.0 6.0	2.2 3.8	Ketchikan Gateway Borough	2.9	3.0	2.4
Northern Region	7.3	7.3	5.8	Kusilvak Census Area	16.6	18.8	11.9	Petersburg Borough	4.0	3.8	3.9
Nome Census Area North Slope Borough	7.8 5.0	7.6 5.1	5.7 4.2	Lake and Peninsula Borough	4.7	4.5	3.2	Prince of Wales-Hyder Census Area	6.3	6.5	4.3
Northwest Arctic Borough	8.9	9.2	7.5	Gulf Coast Region	3.6	3.7	2.8	Sitka, City and Borough	2.4	2.5	1.7
				Kenai Peninsula Borough	3.8	3.9	2.9	Skagway, Municipality	2.1	2.3	2.2
Anchorage/Mat-Su Region	3.4	3.5	2.8	Kodiak Island Borough	3.0	3.0	2.5	Wrangell, City and Borough	4.0	4.8	3.4
Anchorage, Municipality	3.2	3.2	2.6	•				Yakutat, City and Borough	5.4	5.2	3.4
Mat-Su Borough	4.1	4.4	3.4	Chugach Census Area Copper River Census Area	2.5 4.9	2.6 4.5	1.6 4.5				

How Alaska Ranks

Unemployment Rate¹



Nevada 5.4%

*Tied with New York

Job Growth²



*Tied with Hawaii, Mich., Va.

Job Growth, Private²



Rhode Island -0.4%

Job Growth, State Government²



Job Growth, Leisure and Hospitality²

Rhode Island



50th **New Hampshire** -2.4%

*Tied with Vermont

Note: State government employment includes the University of Alaska.

Sources: U.S. Bureau of Labor Statistics; and Alaska Department of Labor and Workforce Development, Research and Analysis Section

Other Economic Indicators

	Cu	rrent	Year ago	Change	
Urban Alaska Consumer Price Index (CPI-U, base yr 1982=100)	257.938	1st half 2023	252.271	+2.2%	
Commodity prices					
Crude oil, Alaska North Slope,* per barrel	\$87.80	Aug 2023	\$102.00	-14.7%	
Natural gas, Henry Hub, per thousand cubic feet (mcf)	\$2.65	Aug 2023	\$8.78	-69.9%	
Gold, per oz. COMEX	\$1,939.60	9/21/2023	\$1,675.70	+15.7%	
Silver, per oz. COMEX	\$23.69	9/21/2023	\$19.48	+21.6%	
Copper, per lb. COMEX	\$3.706	9/21/2023	\$3.47	+6.6%	
Zinc, per lb.	\$1.14	9/22/2023	\$1.38	-17.4%	
Lead, per lb.	\$1.01	9/22/2023	\$0.82	+23.2%	
Bankruptcies	70	Q2 2023	49	+42.9%	
Business	6	Q2 2023	4	50%	
Personal	64	Q2 2023	45	+42.2%	
Unemployment insurance claims					
Initial filings	2,922	Aug 2023	3,601	-18.9%	
Continued filings	13,498	Aug 2023	14,748	-8.5%	
Claimant count	9,465	Aug 2023	9,691	-2.3%	

^{*}Department of Revenue estimate

Sources for this page and the preceding three pages include Alaska Department of Labor and Workforce Development, Research and Analysis Section; U.S. Bureau of Labor Statistics; U.S. Bureau of Economic Analysis; U.S. Energy Information Administration; Kitco; U.S. Census Bureau; COMEX; NASDAQ; Alaska Department of Revenue; and U.S. Courts, 9th Circuit

¹August seasonally adjusted unemployment rates

²August employment, over-the-year percent change



We are an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.